



PRISM *Regional*

Ambulatory Group Practice Offering

INTRODUCTION

Since June 2009, Fletcher Allen's electronic health record system, called PRISM (Patient Record and Information Systems Management), has been operational across all inpatient clinical areas, including the pharmacy, as well as the emergency department and the walk-in care center. By the end of 2010, PRISM will be fully integrated throughout the organization, including all ambulatory clinics.

Fletcher Allen is pleased to offer regional physician practices the opportunity to take advantage of the PRISM EHR solution that is receiving high marks from our own physician practices. To that end, we have created PRISM Regional, an independently run team of professionals, dedicated to delivering proven clinical, access and revenue EHR 'best practice' solutions that will raise the quality of patient care, while meeting your short and long-term practice management needs.

ABOUT OUR EHR VENDOR

Epic Systems Corporation. Epic is a Wisconsin-based healthcare software firm with a wide range of experience in implementing electronic health records at hospitals, integrated healthcare organizations, and physician practices nationwide. As a result, Epic Systems, Corporation is ranked one of the top electronic health record vendors in the country.

Some Epic highlights:

- KLAS, an independent health care vendor surveyor, ranked Epic as the #1 overall vendor in their 2008 Top 20 Best in KLAS Report, based on 40 separate performance measures.
- Epic currently has over 190 clients, including mid-size and large medical groups, hospitals and integrated healthcare organizations.
- Over 70 million Americans – 22% of the US population – already have an EpicCare record.

We invite you to visit www.epic.com to learn more about this award-winning technology.

PRISM REGIONAL

Prism Regional is offering this leading-edge technology at a competitive rate to Vermont and Northern New York's community hospitals and physician practices. Inside is an offering description and model install for the PRISM Regional Ambulatory Group Practice solution.

Some Highlights:

- Software – includes robust clinical decision support and best practice workflows based on Epic's 190+ premier clients, e-prescribing, a reporting library, and connection to the Vermont Health Information Exchange (HIE)
- Infrastructure – high-quality end-user devices (PCs, printers, electronic tablets), and connection to the Fletcher Allen data center. Participation in PRISM Regional requires an existing switched 10/100 Mbps Ethernet Local Area Network (LAN) at each location.
- Implementation – project management and site analysis, system build by PRISM experts, comprehensive training and Go Live support.

SOFTWARE	DETAILS
Practice Management Software	<ul style="list-style-type: none"> • Registration • Patient/Provider Scheduling • Professional Billing
<p>Ambulatory Electronic Medical Record</p> <p><i>CCHIT certified Ambulatory Electronic Medical Record will assist you in meeting the “Meaningful Use” Criteria as defined by the American Reinvestment and Recovery Act (ARRA).</i></p>	<ul style="list-style-type: none"> • Clinical Decision Support and Best Practice Workflows based on Epic’s 190+ premier clients across the US • Clinical documentation and workflows to support the <i>Patient-Centered Medical Home</i> • Physician documentation templates including; <ul style="list-style-type: none"> – Chronic Care templates and flowsheets including Chronic Care templates and flowsheets designed for <i>Vermont’s Blueprint for Health</i> – Fletcher Allen designed Primary and Specialty care templates – Epic library of 400+ templates compiled from across the Epic customer base – Individualized physician text macros, which can be pre-built or constructed on the fly • Content by Specialty
Shared Patient Record	Provides patients with controlled access to their electronic medical record and important self-service options such as scheduling, refill request, bill paying, etc. Patients can also maintain their own personal health record. Features depend on applications licensed.
Document Scanning	Scanning of EOBs, provider schedules, insurance cards, driver’s license, and signed documents
ePrescribing	<ul style="list-style-type: none"> • Electronic communication of script orders and refill requests between your office and the pharmacies • Benefits eligibility checking and medication dispense history
Reporting Library	Includes over 200 standard report templates and the ability to modify search parameters, site logo, address information, etc.
Connection to the Vermont Health Information Exchange (HIE)	Information Technology Exchange (VITL)

IMPLEMENTATION	DETAILS
Project Management	Skilled project manager to coordinate and optimize implementation
Site Analysis	Clinical, Business and Technical analysis sessions
System Build	<ul style="list-style-type: none"> • Workflow and specialty practice-specific content • Reports/forms which reflect site information (logo, address, phone #, etc)
Testing	Thorough testing of build including final test by office staff
Training	Role-specific training for all staff including providers, nurses, clinical support and office support staff
Dress Rehearsal	On-site support to assist with Dress Rehearsal
Go-Live Support	Comprehensive on-site support during Go-Live
MAINTENANCE / SUPPORT	DETAILS
Business Hour Support	<ul style="list-style-type: none"> • Phone and email support • SW and HW maintenance • Network monitoring and support • SW upgrade planning and support • Ongoing support of standard reports/forms • Backup and disaster recovery services

OPTIONAL SOFTWARE SERVICES	DETAILS
Customized Report Writing	Alteration of standard reports to accommodate site specific requests or creation of net new reports
Billing Services	<p>Services based on charges as entered by the client</p> <p><i>Baseline Package</i></p> <ul style="list-style-type: none"> • Management of receipt of remittance notices and posting of payments against patient accounts • Month-end reporting <p><i>Full Service Package</i> (includes baseline offering, <i>plus</i>)</p> <ul style="list-style-type: none"> • Management of Accounts Receivable • Support for clean claims and includes account follow-up • Robust month-end report analytics
Transcription Services	<p>Our transcription services are exclusively performed by our dedicated team of US-based medical transcription professionals.</p> <p><i>Services include:</i></p> <ul style="list-style-type: none"> • User setup and training • Transcription / editing services • Ability to dictate from any phone at any time, fully HIPAA compliant and secure • Notes available for editing, e-signature and distribution • Report archiving • Account management • System and interface maintenance / monitoring

PRISM REGIONAL

A Subsidiary of Fletcher Allen

CONTACT INFORMATION

If your practice is interested in learning more about PRISM Regional and how our EHR solution can enhance your patient care experience, please contact us:

Phone: 802.847.6400
Email: PRISMRegional@vtmednet.org
Fax: 802.847.6137



*In alliance with
The University of Vermont*